

111 Kathleen Street | Pittsburgh 15211 | 724-561-9876 | mcmacaluso@gmail.com

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## **Work Experience**

### Mindmatrix, Southside, Pittsburgh, PA (December 2014 - Present)

Marketing and Sales Enablement Consultant

Onboarding new businesses with our sales and marketing automation software Training clients and troubleshooting issues in the software Initiating ongoing consultations with clients on a monthly bases Help define e-mail, social, and seo strategies with clients to make sure their campaigns are successful

# C-leveled, Bloomfield, Pittsburgh, PA (July 2014 - November 2014)

Social Media Community Manager

Manage multiple client's social media accounts Create social media strategies and editorial calendars for each client Writing and scheduling blog and social media posts Monitoring interactions while being the first responder for all social accounts Provide reporting and recommendations based on client's goals

# InventHelp, Pittsburgh, PA (March 2013 – July 2014)

Internet Marketing Specialist

Generated ideas for InventHelp's social, blog & e-mail campaigns Created schedule and editorial calendar for social, e-mail & company blogs Coordinated with creative team for social, blog & e-mail graphics Ensured copywriters incorporated keyword optimized content based on keyword tracking Managed the company brands' social media campaigns (including Facebook, Twitter, LinkedIn, Google +, Pinterest & Instagram) Administered all brands e-mail newsletter campaigns to over 250,000 contacts Managed and train marketing interns and freelance copy writers

#### NET Xperts LLC, Forest Hills, PA (February 2011 – March 2013) Marketing Manager

Coordinate all marketing efforts for the technology company Establish and expand social media and e-mail marketing campaigns Implement, redesign and manage website and intranet sites Company blog creation and management Managing all online marketing tactics for search and web optimization Design, order and print marketing materials to enhance brand awareness Plan, promote and coordinate employee and customer events and seminars Pursue partner sponsorships (Microsoft, Pittsburgh Zoo, Tech Council, etc.)



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#### **Accomplishments & Affiliations**

#### Pittsburgh Technology Council (2011 – 2013)

Networking with other business professionals Promoting current business to local businesses Advertising though membership benefits

#### SMC Business Council (2011 - 2013)

Networking with small businesses in the area Promoting business through advertising and social media Working with the Communication Committee to promote the council

# AIGA, Pittsburgh Chapter (2008 – 2010)

Member and Volunteer

Assisted in setting up events and shows Networked with business professionals and colleagues Obtained knowledge on local firms and agencies Became aware of new art and design work and trends

#### **Education**

### California University of Pennsylvania

Bachelor of Science in Graphic Design Magna Cum Laude

#### **Technical Proficiencies**

Adobe Creative Suites (InDesign, Illustrator, Photoshop)
Microsoft Office (Word, Excel, Outlook, Power Point, Sharepoint)
Email Marketing Software (SilverPop, Mailchimp, Mindmatrix)
CRM Systems (Sales Optima, Connectwise, Autotask, Base)
Web Analytics & Reporting (Google Analytics, MOZ, Mindmatrix)
Social Media Software (HootSuite)
Press Release Management (Vocus/Cision)
CMS Systems (Wordpress, DotNetNuke, Leverage)
Blog Platforms (Wordpress, Blogger)
Basic HTML/CSS Coding